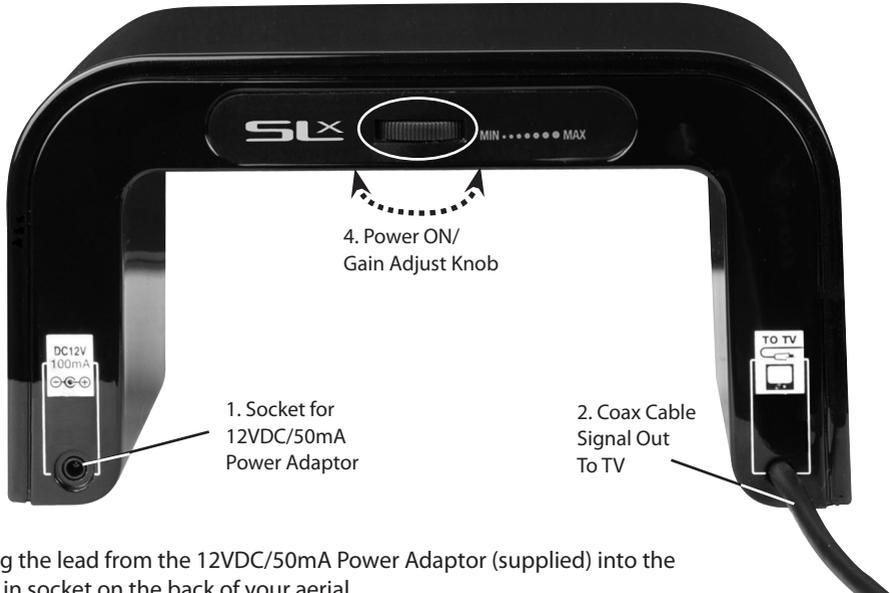


# USER GUIDE



Philex Customer Careline: 08457 573 479

## Setting up your aerial



1. Plug the lead from the 12VDC/50mA Power Adaptor (supplied) into the DC in socket on the back of your aerial.
2. Plug the coax cable running from the back of the aerial into the ANT IN (aerial input) on the back of your television (or VCR/Satellite Receiver/PVR if preferred).
3. Plug the 12VDC/50mA Power Adaptor into a mains wall socket and switch on.
4. Turn the Power ON/Gain adjust knob to MAX (as far to the right as it will go). The LED on the front of the aerial will light up to indicate that the power is on.
5. Position the aerial to obtain the best reception. If there is no picture or the picture breaks up/ freezes reduce the gain a little (turn knob to the left) and try again. Repeat the process until you find the optimum aerial position and amount of gain..



# Troubleshooting

## LED does not light up

1. Check the mains and power adaptor connection and fuse.

## Problems with DTT (Digital TV)

Unlike analogue terrestrial television, it is not possible to view DTT channel under weak signal strength conditions. Therefore, typically you will either receive DTT channels with a clear picture and sound or you will not receive any channels at all. A weak digital signal can cause occasional blocking, freezing or complete loss of picture. Try the following to improve the picture:

1. Adjust gain control.
2. Reposition the aerial at greater or lesser distance (vertically and horizontally) from your TV.

Blocking, freezing or complete loss of picture can also occur when a digital signal is too strong.

1. Adjust Gain control to obtain best picture result.

# Recommendations, Safety, Care and Support

## Other Recommendations

Place the antenna away from metal surfaces to avoid interference.

For the best reception choose a position for your aerial near a window which faces the nearest transmitter. Check neighboring outdoor aerials to find the direction of the transmitter.\*

## Safety Precautions

This appliance is not waterproof. It is for indoor use only and must not be positioned where it could be exposed to dripping or splashing water. Objects containing liquids should not be placed on or near the appliance.

To prevent risk of fire, keep the unit and attached wiring well away from naked flames.

Don't attempt to open this product - there are no user serviceable parts.

## Care

To clean wipe gently with a soft non-abrasive cloth. The cloth can be slightly moistened with a diluted mild detergent solution providing the aerial is first switched off and disconnected from the power adaptor.

## Useful Websites for Digital Advice:

\*To confirm that your home is in a coverage area, to find out what DTT channels should be available locally and to find out where your nearest transmitter is visit:

[www.dtg.org.uk/retailer/coverage](http://www.dtg.org.uk/retailer/coverage)

To find out your nearest transmitter's distance and compass bearing visit:

[www.wolfbane.com/cgi-bin/tvd.exe](http://www.wolfbane.com/cgi-bin/tvd.exe)

This aerial is 4G Ready - built-in filter removes interference and channel loss caused by 4G mobile phone signals

For further information or any queries please contact

**Customer Careline: 08457 573 479** (Local rate – UK only)

**Technical Support: [www.philex.com/support](http://www.philex.com/support)**



Waste electrical and electronic products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority for recycling advice.

